



## **PUBLIC COMPLIANCE STATEMENT: 3TS (Turn the Tide of Suicide)**

3Ts is committed to best practice in fundraising and is fully committed to achieving the standards contained within the Charities Regulator's Guidance for Charitable Organisations on Fundraising from the Public (the 'Guidelines'). This Statement has been formally discussed and adopted at a meeting of the governing body.

- 3Ts confirms its commitment to the principles set out in the Guidelines by a statement to that effect in its annual report.
- 3Ts has a Donor Charter which is consistent with the Guidelines.
- 3Ts regularly monitors compliance with the Guidelines.
- 3Ts considers the Guidelines when planning all fundraising activity.
- 3Ts has a policy on working with third party fundraisers.
- 3Ts provides honest, open and transparent disclosure when fundraising from the public.
- 3Ts has appointed a member of the governing body and / or a senior member of staff to be responsible for compliance with the Guidelines.
- 3Ts ensures that fundraising staff are provided with information and training on the Guidelines and implementation thereof.
- 3Ts has a feedback and complaints procedure consistent with Guidelines. Feedback is recorded for review by relevant staff including the CEO and governing body. Feedback is responded to promptly and appropriately.
- 3Ts prepares financial reports consistent with the requirements of the Charities Act 2009 which include a statement concerning the extent to which control of the organisation is independent of its funding sources.
- 3Ts ensures that all donations are tracked and recorded and complies with data protection requirements.
- 3Ts is accessible to the public through a number of readily available contact options.

### **FEEDBACK**

#### **What to do if you have feedback**

If you have a comment about any aspect of our work, you can contact 3Ts in writing, by email or telephone. In the first instance, your comment will be dealt with by our Manager. Please give us as much information as possible and let us know your preferred method of response, providing relevant contact details.

#### *Contact:*

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